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Welcome to our Question of the Week Email!

Tuesday, March 27, 2018

Dear --FNAME--,

if you're a Remote Technical Support customer (And if you're not, you should be!), you have 4 days left to renew at the old renewal price. It doesn't matter when your subscription is up, we'll add a year if you purchase now. (See below in the left column.)

This week's Question of the Week will be the first of two answers to our customer's question. Be sure to have a read!

Have an awesome week.

John
772-408-4425



REMINDER: If you're a Remote Technical Support customer, you can save \$25 by renewing before April 1, 2018. Call us at 772-408-4425 to renew over the phone or click the button below to renew online via Debit Card, Credit Card or PayPal. . (For those who already saved \$25, we're getting receipts out as quickly as possible. Look for yours via email!)



Question of the Week

Question: "My smartphone is only about 6 months old. Recently, it has started freezing up for a few seconds, messages come into the phone out of time order, and other weird stuff is happening. Could my phone be going bad so soon?"

Renew using Debit, Credit or PayPal



Next Seminar

If you live on the Treasure Coast, our April seminar will be held Saturday, April 14, 2018. The cost is still just \$8 a person and there'll be coffee, tea, juice, donuts and other goodies so come a few minutes early!

The subject is: "My Heart Will Go On" and it will be from 10:00 a.m.-12 Noon at Trinity United Methodist Church in Jensen Beach, FL. (Click on the picture above to get directions, etc.) You can find an outline of what we plan to cover by visiting our seminar page which you'll find [HERE](#).

Need a rugged case for your smartphone? Here's what we use. Just click on the banner below!



Answer: This is a great question this week and it deserves a great answer! The first thing we have to remember is that smartphones aren't really phones - they are computers that happen to make phone calls. Smartphones have processors, storage space (hard drives) and memory - just like computers.

This being the case, smartphones can suffer many of the same problems computers do. Just like with computers, there are some simple steps to take when weird things start happening.

In our [Vacation Survival Guide](#), the #1 rule when things go awry is to turn off your computing device. This is true for smartphones, as well. Rarely do most of us turn off our phones. Just like a computer when left on all the time, the phone's memory can become fragmented. Turning the phone off for 5 minutes or so is the first step in getting your phone back to its old self.

In next week's Question of the Week email, we'll talk about some other things you can do to keep your smartphone running nicely.

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