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Hours of Operation

Remote Technical Support

Question Of The Week June 20, 2018

Dear Valued Customer,

A number of people have been asking about the book and the new Photo Training Program. Please read below to get all the details!

The offer to order a laptop ahead and save \$40 has been extended. This is an awesome Lenovo laptop that you will be thrilled to own! A couple of people mentioned to me that they thought \$600+ was too much to spend. I reminded them to look at their smartphones which cost between \$700-\$1000. The difference is that we pay for our smartphones over a period of time. This Lenovo has way more firepower than our smartphones! Please consider it if you're looking for a new laptop. You will need to call us at 772-408-4425 to order it.

Have an awesome rest of the week.

John 772-408-4425





Forward to a Friend

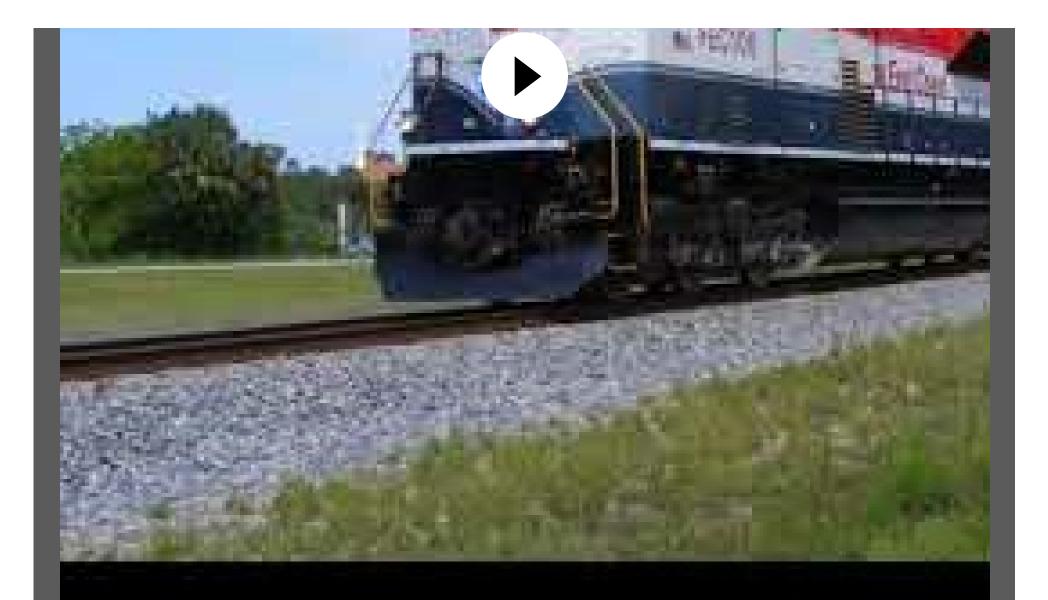


If you purchased our **Photo Training Program**, I'm running a little behind because I had to re-do a number of videos as Microsoft and Apple just recently changed some things! Grrrrr I'm now looking to start shipping the Program around June 30^{th} . I apologize for this delay.

Since I haven't started to ship yet, if you still want to purchase the training for \$20, you can do so by clicking the button below. After June 30th, though, the price increases to \$30 for sure.

If you aren't convinced yet that you should purchase this program, watch the video below to get an idea of what's included. Once again, there's about 15 hours of training included.





If you were to purchase training from us - at our best price of \$40 an hour - this photo training program would cost \$600. But, we're offering these 15 hours of photo training for just \$20 until June 30th. The price includes the USB drive with all the training plus the postage to mail it to you. To order your photo training program, just click the box below. We've covered photo training in several of our seminars and I'm excited to share this additional training with all of our customers, not just those who live on the Treasure Coast.

> Order Our Photo Training Program Today!

Pre-order Special

Save \$40 by pre-ordering this Lenovo 15.6" laptop. Shipping will start around July 7, 2018. Once shipping starts, the price will go back up to \$689. Order now for \$649.00 (setup is extra) by calling us at 772-408-4425.

Here are the details on the laptop:

Lenovo IdeaPad 15.6" Touchscreen LCD Notebook - Intel Core i5 (8th Gen latest generation) i5-8250U Quad-core (4 Core) 1.60 GHz - 8 GB DDR4 SDRAM - 1 TB HDD - Windows 10 Home 64-bit (English) - 1920 x 1080 -Twisted nematic (TN) - Platinum Gray; DVD-Writer - Intel UHD Graphics 620 DDR4 SDRAM - Bluetooth - English (US) Keyboard - Front Camera/Webcam - IEEE 802.11ac - Ethernet - Network (RJ-45) - HDMI - 2 x **USB 3.0 Ports - USB Type-C**









Book Update

If you pre-ordered my book, "How To Be Smarter Than Your Electronic Devices," here's an update: it's still in the works! Here was my original idea...I would include a USB drive with some videos, printable documents and more. The USB would be included with the book. Unfortunately, I can't find a book publisher who can do that - at least not at a reasonable price.

Next step? I'm going to upload the info I wanted to share on the USB drive. But, in order to do that, I need to re-write areas of the book which referred to the USB drive. Now, they have to refer to a web page link. I'm going to attempt to have that all done and get the book published by the end of the summer. Thanks for your patience. As I've told a number of people, if you're tired of waiting, I'm happy to refund your \$20!

Thanks.





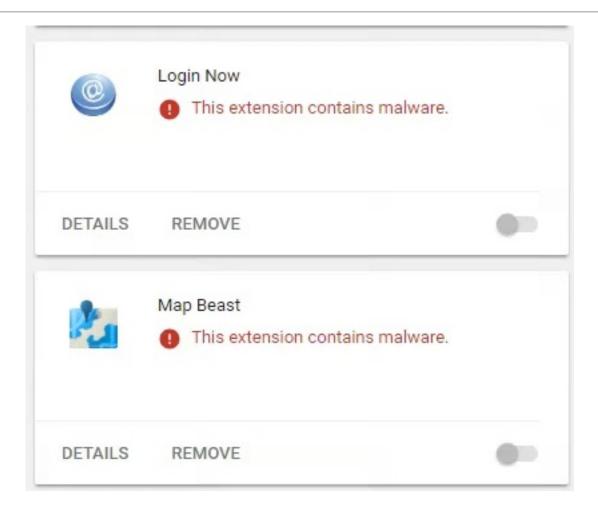






Summer Hiatus - Next Seminar

It's time for our summer break from seminars! There will be no seminar in July or August (but we will have webinars). Our next seminar will be Saturday, September 8, 2018. The seminar title is "I Am Not A Crook" and it will be from 10:00 a.m.-12 Noon.



Question of the Week

Question: "I logged into Remote yesterday for my quarterly checkup. I noticed that you removed a lot of things from my Google Chrome. What are those things and why did you remove them?"

Answer: This is a great question. (By the way, if you don't have our Remote Service, please check it out here: www.4kcc.com/rts.)

The "things" that we removed were extensions. Extensions (also sometimes called Add-Ons) are small software programs that work in conjunction with a browser - in the case, Google Chrome. The purpose of an extension is to make it easier to perform certain tasks. For example, Adobe Reader has a Google Chrome extension that make it possible for you to read a PDF within the Chrome browser. The Adobe extension is safe and should cause no problems with Google Chrome's operation. However, there are many extensions that sound as if they would be a good thing but are actually bad news. They can cause pop-up advertising (sometimes not very nice advertising), they can report your email address which, in turn, will cause you to get more spam, and they can install malware.

What is very strange with Google is that they will allow extensions even though they know there is Malware inside the extension. If you look at the picture above, you'll see that this is a screenshot from a customer's Google Chrome extension page. Both of the extensions shown have malware - which Google identifies in red but still allows the extension to install.

Everyday in Remote, we remove tons of Google Chrome extensions which are bad news. You should be very careful installing extensions no matter how good they sound. A good rule is that if you aren't 100% sure the extension is safe, don't install it.

Anytime you log in for a quarterly, we check your browsers for bad extensions. If you have any questions about extensions you might have installed, feel free to log into us and we'll check it out.

Many of the pictures you see in our Question of the Week emails are captured using Snagit.

Click on the banner below and get a good deal while we get a buck!



