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## I'm Worried About Scams August 2, 2018

Dear Valued Customer,

For the second week in a row, I'm breaking my rule about sending only one email a week - the Question of the Week email. But, I have a valid reason for doing so. Please read this email carefully and in full!

Computerland is a wonderful place but, just like in the real world, there are those who will steal from you. The scamming of honest people just trying to read emails and surf the web is increasing dramatically. In the last week alone, five (5) of our customers have fallen victim to scams. This bothers me to the point of not getting a good night's rest. i don't want you or any of my customers, friends or family, to become a victim.

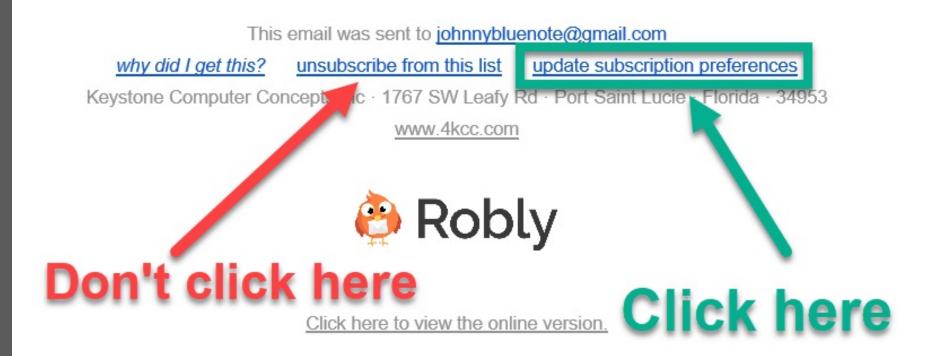
With keeping you safe online in mind, I'm offering two new ways of helping you.

1) As you may know, we are members of the Better Business Bureau. I actually just discovered that the BBB has a section of their website devoted to scams. You can go to this area and see the latest scams people are reporting. You might be surprised at what you find there! Below is a button marked BBB Scams. If you click on the button, you'll be taken to that area of their site. After you've finished reading this email, why not take a few minutes to have a look?

**BBB Scams** 

- 2) Because it bothers me sending everyone an extra email every week, I want to give you the opportunity to not get more than the Question of the Week email, if that's all you want. So, I've added a new email list called "Security Alerts." If you want to receive extra emails like this one they'll only be sent when necessary follow these instructions:
  - Scroll down to the bottom of this email.
  - Find "Update Subscription Preferences" and click there.
  - Put a check mark in the list labeled "Security Alerts."
  - You can also choose to get the Microsoft Word or the Microsoft Excel
    Tip of the Month, if you aren't getting those already.
  - Click Update Profile.
  - That's it!

**Please be very careful to not unsubscribe.** See the photo here:



If you have any questions about this email or similar ones, please call us or reply.

Thanks. Be safe online!

John 772-408-4425

Forward to a Friend



If you're a Remote Technical Support customer, we are changing to new software. If you have our old software (4KCC Remote Support icon), you can log in at your convenience and we will install the new software for you. We will also remove the old software.

If you aren't a RTS customer and need help, you can go to <a href="mailto:support.4kcc.com">support.4kcc.com</a> and follow the instructions to log into us. Hopefully, you'll decide to join the RTS program!





## **Summer Hiatus - Next Seminar**

It's time for our summer break from seminars! There will be no seminar in July or August (but we will have webinars). Our next seminar will be Saturday, September 8, 2018. The seminar title is "I Am Not A Crook" and it will be from 10:00 a.m.-12 Noon.



