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Hours of Operation

Remote Technical Support

Question Of The Week September 17, 2018

Dear Valued Customer,

This week's question is answered by visiting our blog! We hope you're taking the time to read our blog at least once a week. New postings go up almost every day!

There's another free webinar this week and we hope you'll join us. Get all the info below.

Time is running out if you're an RTS customer - you need our new software! Find the details farther down in today's email.

REMINDER: Microsoft and/or Apple will NEVER call you, they will NEVER cause a window to appear on your device warning you that it's infected and that you should not turn it off or you'll lose everything. These are SCAMS.

Hope you can join us Friday for our webinar!

Take care.

John 772-408-4425

Forward to a Friend



Next Seminar

If you live on the Treasure Coast, we hope you will join us Saturday, October 20, 2018. The seminar title is "Give Thanks As You Are Abe-I" and it will be from 10:00 a.m.-12 Noon. The cost is still \$8 per person. Come a little early for coffee, juice, donuts and other goodies. No need to register ahead of time, just come join us! You may bring your laptop or tablet if you like but they are not necessary for the class. Our seminar will be held in the Fellowship Hall of <u>Trinity United Methodist</u> Church, 2221 NE Savannah Rd., Jensen Beach, FL 34957 (Click on the church name for directions.)









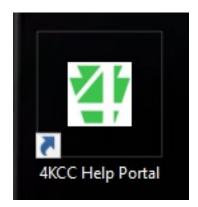
FREE WEBINAR

There have been a lot of improvements to Skype and this would be a good time to learn all about them. Never used Skype? Haven't used Skype for a long time? This free, 30-minute webinar is for you! The webinar will be held Friday, September 21, 2018 at 12:00 Noon. Remember, sign up even if you can't make it at that time. You'll get the follow-up and a link to the recording. Sign up by clicking on the button below. When you do, don't forget to click "I am not a robot."



TIME IS RUNNING OUT!

If you are a Remote Technical Support (RTS) customer, there is only one week left to use our old software. If you haven't done so already, please log in to us with the old software and we'll install the new. How can you tell if you already have the new software? Easy! If you have our icon on your desktop and it's labeled "4KCC Help Portal" then you have the new software. If you have any icon other than that one, you need to log in and let us install the new software.



Question of the Week

New features available with iOS 12.

Question: "I heard there's a new operating system coming for my iPad. What's the story?"

Answer: You bet! There's a new operating system, iOS 12, for the iPhone, iPad and iPod Touch and it just came out! Read all about it in our 9/18/2018 blog posting. Just click this button:

All About iOS 12

