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Hours of Operation

Remote Technical Support

Question Of The Week September 25, 2018

Dear Valued Customer,

Are you visiting our blog? You should be! New postings go up almost every day!

There's another free webinar this week. Get all the info below.

We have a special deal on a Dell laptop but, there are only 9 available and they will go fast. See below!

REMINDER: Microsoft and/or Apple will NEVER call you out of the blue, they will NEVER cause a window to appear on your device warning you that it's infected and that you should not turn it off or you'll lose everything. These are SCAMS.

Hope you can join us tomorrow for our webinar!

Have a great week!

John 772-408-4425



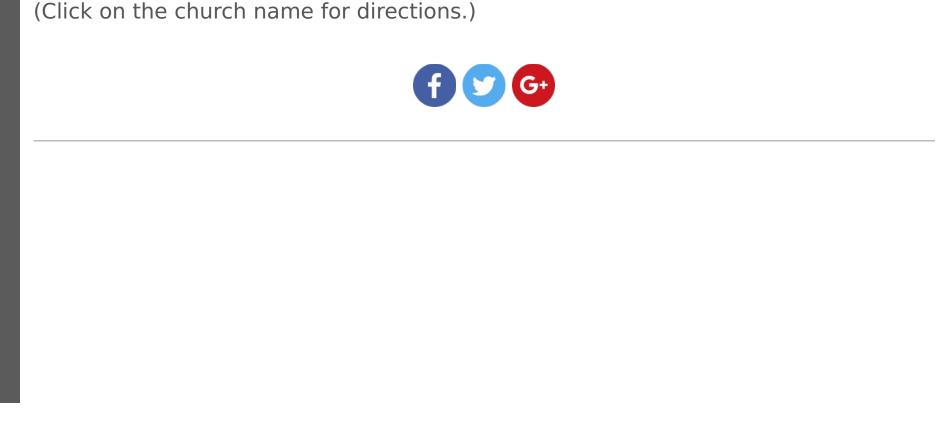
Here's a great deal on this Dell Latitude 13.3 Touchscreen laptop. Intel Core i5 (8th Generation - the latest!) i5-8250U Quad-core (4 Core) 1.60 GHz - 8 GB DDR4 SDRAM - 256 GB SSD (Solid State Drive) - Windows 10 Pro 64-bit This computer is fast, fast, fast! Wireless, Bluetooth, backlit keyboard, USB 3.1 and HDMI. (No DVD drive so it's thinner and lighter!) The ERP (estimated retail price) on this computer is \$1388.00 but until the 9 units are gone, it's \$899.00. Setup is extra. (\$104.95) If you're interested, call today - 772-408-4425.

Forward to a Friend



Next Seminar

If you live on the Treasure Coast, we hope you will join us Saturday, October 20, 2018. The seminar title is "Give Thanks As You Are Abe-I" and it will be from 10:00 a.m.-12 Noon. The cost is still \$8 per person. Come a little early for coffee, juice, donuts and other goodies. No need to register ahead of time, just come join us! You may bring your laptop or tablet if you like but they are not necessary for the class. Our seminar will be held in the Fellowship Hall of Trinity United Methodist Church, 2221 NE Savannah Rd., Jensen Beach, FL 34957





FREE WEBINAR

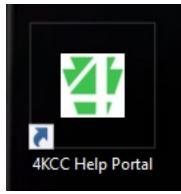
Our next live, free webinar is **tomorrow, September 26th**! Please join us at 2:30 p.m. for our newest training session - *5 Cool Smartphone Apps Everyone Should Have*! If you have a smartphone, you won't want to miss this 30 minute presentation! Remember, sign up even if you can't make it to the live event. You'll get the follow-up and a link to the recording. Sign up by clicking on the button below. When you do, don't forget to click "I am not a robot."

Webinar Signup



TIME HAS RUN OUT!

If you are a Remote Technical Support (RTS) customer, our old software no longer works. You will now need to visit <u>support.4kcc.com</u> to log in to us so we can install our new remote software. If you have problems, please call us at 772-408-4425 and we'll help you through the process. How can you tell if you already have the new software? Easy! If you have our icon on your desktop and it's labeled "4KCC Help Portal" then you have the new software. If you have any icon other than that one, you'll need the new software.



Question of the Week

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Question: "What are these weird windows at the top of my browser? They're taking up a lot of space on the page."

Answer: This customer is using Microsoft Edge in Windows 10. Just click the button below to find out what's going on!

Weird Windows

Joyce is famous for giving unique and different gifts - at Christmas and at other times of the year. I'm going to let you in on her secret! She uses great websites like OrnamentShop.com. *(We loved this site so much, we became affiliates. If you click and buy, we make a buck!)* Here, she first finds "the gift" for the person she has in mind. Then, she personalizes it and that makes our gift stand out. Isn't this little cat ornament adorable? Why not take a moment to click on it and see what other great animal ornaments are available this year!



