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Remote Technical Support

Question Of The Week September 30, 2018

Dear Valued Customer,

Seriously, you need to be visiting our blog. I'm writing posts Monday through Saturday which are easy and fast to read and will help you navigate the computing world. Please visit today. (Click the button right under my signature.)

There's another free webinar this week. Get all the info below.

REMINDER: Microsoft and/or Apple will NEVER call you out of the blue, they will NEVER cause a window to appear on your device warning you that it's infected and that you should not turn it off or you'll lose everything. These are SCAMS.

Have an awesome week!

John 772-408-4425

4KCC Blog

Forward to a Friend



Next Seminar

If you live on the Treasure Coast, we hope you will join us Saturday, October 20, 2018. The seminar title is "Give Thanks As You Are Abe-I" and it will be from 10:00 a.m.-12 Noon. The cost is still \$8 per person. Come a little early for coffee, juice, donuts and other goodies. No need to register ahead of time, just come join us! You may bring your laptop or tablet if you like but they are not necessary for the class. Our seminar will be held in the Fellowship Hall of <u>Trinity United Methodist</u> Church, 2221 NE Savannah Rd., Jensen Beach, FL 34957 (Click on the church name for directions.)









FRFF WFBINAR

Our next live, free webinar is Thursday, October 4, 2018 at 9:00 a.m. The title is: Time To Get A Handle On Your Favorites/Bookmarks. Remember, sign up even if you can't make it to the live event. You'll get the follow-up and a link to the recording. Sign up by clicking on the button below. When you do, don't forget to click "I am not a robot."



TIME HAS RUN OUT!

If you are a Remote Technical Support (RTS) customer, our old software no longer works. You will now need to visit support.4kcc.com to log in to us so we can install our new remote software. If you have problems, please call us at 772-408-4425 and we'll help you through the process. How can you tell if you already have the new software? Easy! If you have our icon on your desktop and it's labeled "4KCC Help Portal" then you have the new software. If you have any icon other than that one, you'll need the new software.



Question of the Week



Question: "Please know this is a serious question. As I'm getting older, I worry about "losing it" mentally. Are there any websites that can help me keep my mind active?"

Answer: It's true - the Internet isn't just for reading the news, printing airline tickets and researching homework. There is actually a nice variety of websites that will help keep you mentally sharp.

One of our favorite sites is called Braingle. It features Brain Teasers, Riddles, Trivia, Games and more. For me, personally, I love the brain teasers. If you really want to have your computer keep you sharp, click on the button below and visit Braingle today!

Braingle

Most of you know Joyce and I love trains. Well, here's a great ornament for your tree this year, if you like trains, too. As I mentioned last week, Joyce is famous for giving unique and different gifts - at Christmas and at other times of the year. She uses great websites like OrnamentShop.com. (We loved this site so much, we became affiliates. If you click and buy, we make a buck!) Here, she first finds "the gift" for the person she has in mind. Then, she personalizes it and that makes our gift stand out. Why not take a moment to click on the train and see how easy it is to personalize?



