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Remote Technical Support

Question Of The Week October 14, 2018

Dear Valued Customer,

First, I want to draw your attention to the HP laptop special below. This is a great deal so if you're looking for a new laptop, please read the info below and call us if interested. If you're still running Windows 7, you should definitely upgrade with this unit!

Second, we have our October seminar this Saturday. If you are on Florida's Treasure Coast, please join us. All the details are below.

There's also another free webinar this week. Find all the info farther down in this email.

REMINDER: Microsoft and/or Apple will NEVER call you out of the blue, they will NEVER cause a window to appear on your device warning you that it's infected and that you should not turn it off or you'll lose everything. These are SCAMS.

I hope you're reading our blog. This past week, we covered a multitude of important subjects. If you haven't seen the posts from the past week, just click the button below to see what you missed.

Have an awesome week.

John 772-408-4425



LAPTOP SPECIAL

Here's a great buy on an HP 15.6" laptop. It's an Intel i5 processor - 8th Generation (the latest), 8GB of RAM, 1TB Hard drive. (No DVD/CD Drive), 13 hour run time battery, Bluetooth, Wireless, webcam and more! Normally, this unit is \$549.00 but while supplies last, it's \$499. (Tax and set up are extra.) These will go fast so please call us during regular hours at 772-408-4425.

Forward to a Friend



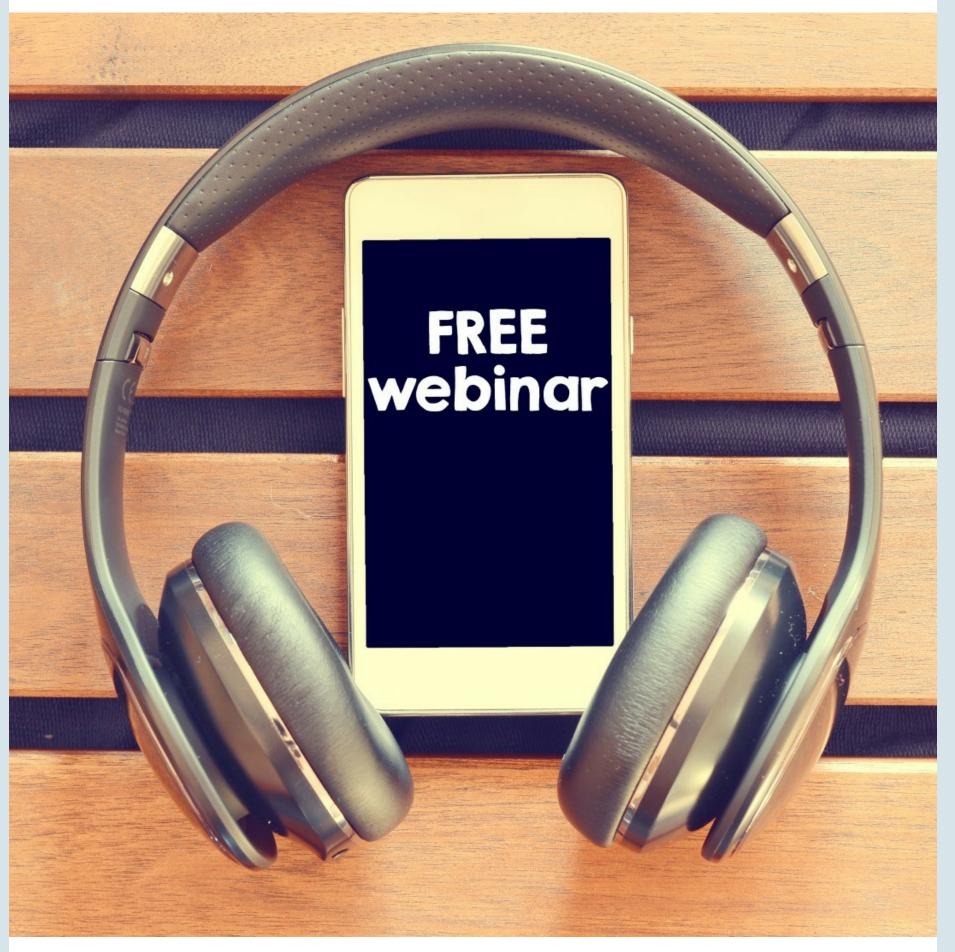
Next Seminar

October 20, 2018. The seminar title is "Give Thanks As You Are Abe-I" and it will be from 10:00 a.m.-12 Noon. The cost is still \$8 per person. Come a little early for coffee, juice, donuts and other goodies. No need to register ahead of time, just come join us! You may bring your laptop or tablet if you like but they are not necessary for the class. Our seminar will be held in the Fellowship Hall of <u>Trinity</u>







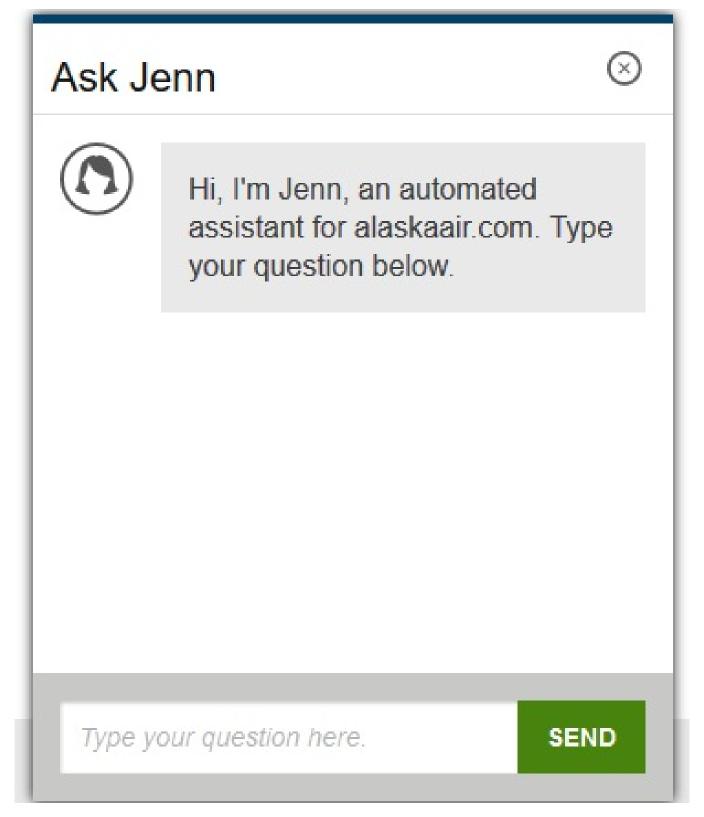


FREE WEBINAR

Our next live, free webinar is Tuesday, October 16, 2018 at 1:00 p.m. The title is: Time To Get A Handle On Your Favorites/Bookmarks - Part 2. Remember, sign up even if you can't make it to the live event. You'll get the follow-up and a link to the recording. Sign up by clicking on the button below. When you do, don't forget to click "I am not a robot."

Webinar Signup

Question of the Week



Question: "I went to a website to buy something and I had a question. So, I used the "Chat" that was on the website. Once I started, it told me I was chatting with a bot. What the heck is a bot?"

Answer:

Have you ever called a large company and wound up on hold for 30 minutes or 60 minutes or even longer? What if there was a way you could ask a common question of a company without tying up your phone line? Well, there is a way for many companies and the list is growing.

More and more companies are using bots. Bots (also referred to as chatbots) are interactive chats which use artificial intelligence to simulate conversations between real people. When you chat with a bot, it attempts to process your conversation as if it was a real person.

This might sound a bit spooky but the good news is bots can often save you tons of time.

For the record, not all bots are techie-related. There are many games and other light-hearted bots.

Where do you find bots? Some bots are available online through a browser while others are found in the Social Media realm. Facebook Messenger and KiK have bots, to name just two.

An example of a web-based bot would be Jenn from Alaska Airlines. You can find her by clicking the Jenn button below.

If you use Facebook messenger, there are tons of bots. One of these is "Healthybot." This bot can send you daily tips to improve your health including nutrition and fitness tips.

If you use KiK, one of my favorite bots there is IsaWord. You can ask this bot a word and it will teach you the etymology of the word.

If you haven't tried a chatbot yet, find one and give it a try.

Forward to a Friend

Jenn

Last week, we ran a contest for a Cheesecake Sampler for Chicago Steak. We'll be notifying the winner tomorrow. In the meantime, why not click on the picture below and have a look at all Chicago Steak has to offer. You'll get a great deal if you buy and we'll get a buck or two. Thanks!



