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## Question Of The Week October 23, 2018

Dear Valued Customer,

Have you read today's blog yet? (You can click on the button below to read today's post and enter the contest!) You should - we're giving something away! You really should be reading our blog every day!

There's also another free webinar this week. Find all the info farther down in this email.

**REMINDER:** Microsoft and/or Apple will NEVER call you out of the blue, they will NEVER cause a window to appear on your device warning you that it's infected and that you should not turn it off or you'll lose everything. These are SCAMS.

Have a great week!

John  
772-408-4425

[4KCC Blog](#)

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### Next Seminar

If you live on the Treasure Coast, our next seminar is Saturday, November 10, 2018. The seminar title is "Chris Columbus Is Home...Alone" and it will be from 10:00 a.m.-12 Noon. The cost is still \$8 per person. Come a little early for coffee, juice, donuts and other goodies. No need to register ahead of time, just come join us! You may bring your laptop or tablet if you like but they are not necessary for the class. Our seminar will be held in the Fellowship Hall of [Trinity United Methodist Church, 2221 NE Savannah Rd., Jensen Beach, FL 34957](#) (Click on the church name for directions.)



### FREE WEBINAR

Our next live, free webinar is Wednesday, October 24, 2018 at 3:00 p.m. The title is:

*5 More Apps Every Smartphone User Should Have.* Remember, sign up even if you can't make it to the live event. You'll get the follow-up and a link to the recording. Sign up by clicking on the button below. When you do, don't forget to click "I am not a robot."

Webinar Signup

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## Question of the Week





**Question:** "I received an alert from a credit monitoring company that some of my personal information was found on the dark web. What is the dark web and how do I get there?"

**Answer:**

I'm going to answer the second half of this week's question first: for most computer users, you should not go to the dark web. Period.

Now, what is the dark web? The dark web is actually part of the deep web. Neither the dark nor the deep web is indexed with search engines. That means if you do a Google or a Bing search, no dark or deep web pages will show up in the results. Another special feature about the dark web is that it can't be accessed via normal browsers like Microsoft Edge, Firefox or Google Chrome. Instead, there is specialized software to access the dark web.

What makes the dark web alluring? It is totally encrypted and anonymous. For the record, not everything done on the dark web is illegal but it does have a reputation as a place for hackers and sellers of illicit information.

You might be asking "How did information about the person asking this week's question get on the dark web?" As it turns out, a website was hacked and user names and passwords were stolen. Then, the information was placed on the dark web and sold. What should the person do? First, change his password for the site that was hacked (his credit monitoring company told him which site). Second, change the password for any other site where he used the same password. This is a perfect example of why you should use different passwords!

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Thanksgiving is coming! Here's a cute couple from our friends at Lakeside. Click on the picture and have a look!



Robly