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## Question Of The Week December 3, 2018

Dear Valued Customer,

If you live on the Treasure Coast, we hope you'll join us for our seminar this Saturday. All the details are below.

We've been getting some good feedback about our blog. Some people tell us they're learning things for the first time and others have said that we're refreshing their memories about things they have forgotten. I hope you'll join a growing number of people who are reading our blog every day.

**REMINDER: Microsoft and/or Apple will NEVER call you out of the blue, they will NEVER cause a window to appear on your device warning you that it's infected and that you should not turn it off or you'll lose everything. These are SCAMS.**

We hope you have a great week.

John  
772-408-4425

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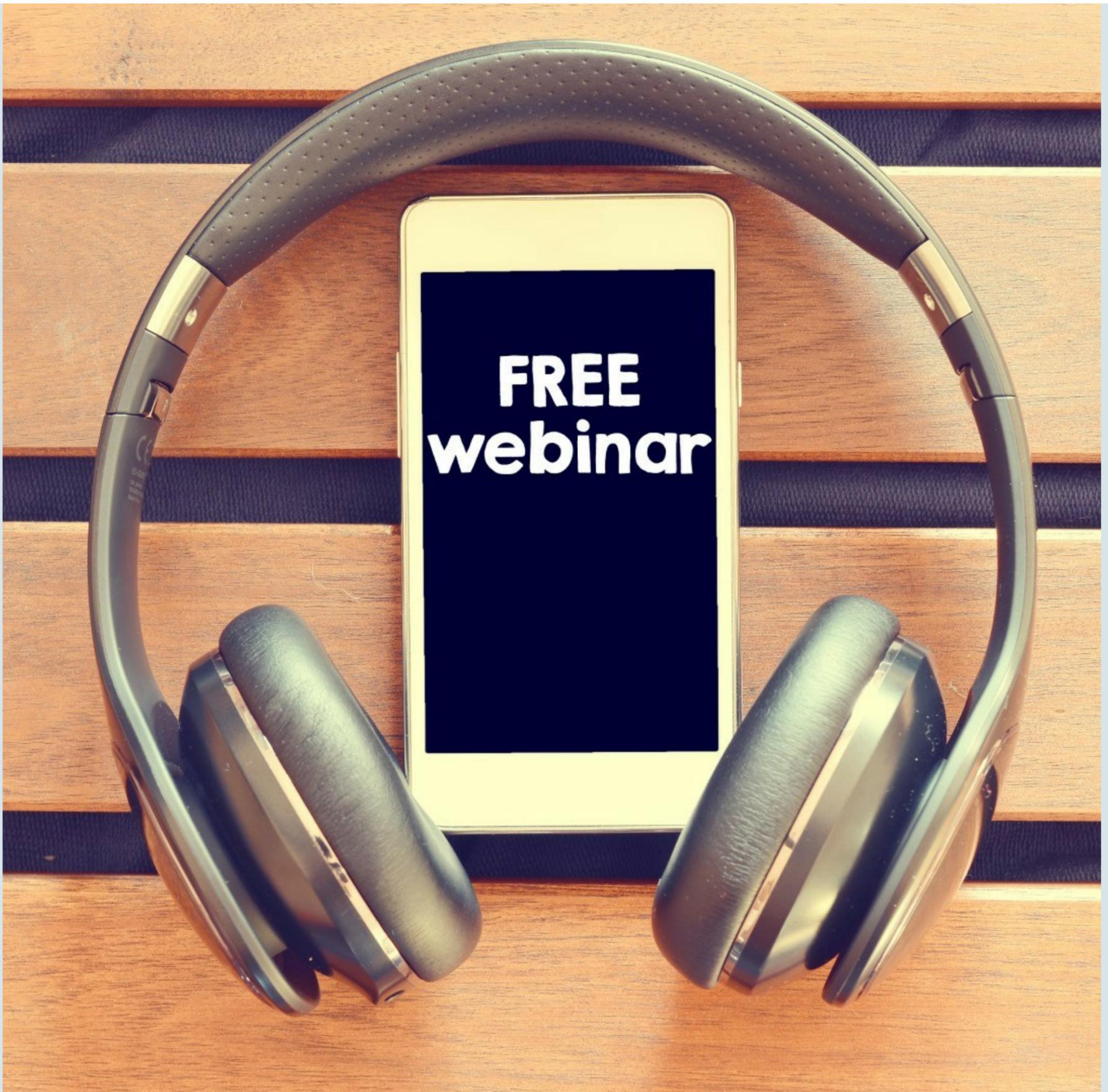


### **Next Seminar**

**If you live on the Treasure Coast, our next seminar is THIS Saturday, December 8, 2018.** The seminar title is "He Shoots, He Scores" and it will be from 10:00 a.m.-12 Noon. The cost is still \$8 per person. Come a little early for coffee, juice, donuts and other goodies. No need to register ahead of time, just come join us! You may bring your laptop or tablet if you like but they are not necessary for the class. Our seminar will be held in the Fellowship Hall of [Trinity United Methodist Church, 2221 NE Savannah Rd., Jensen Beach, FL 34957](#) (Click on the church name for directions.)



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#### FREE WEBINAR

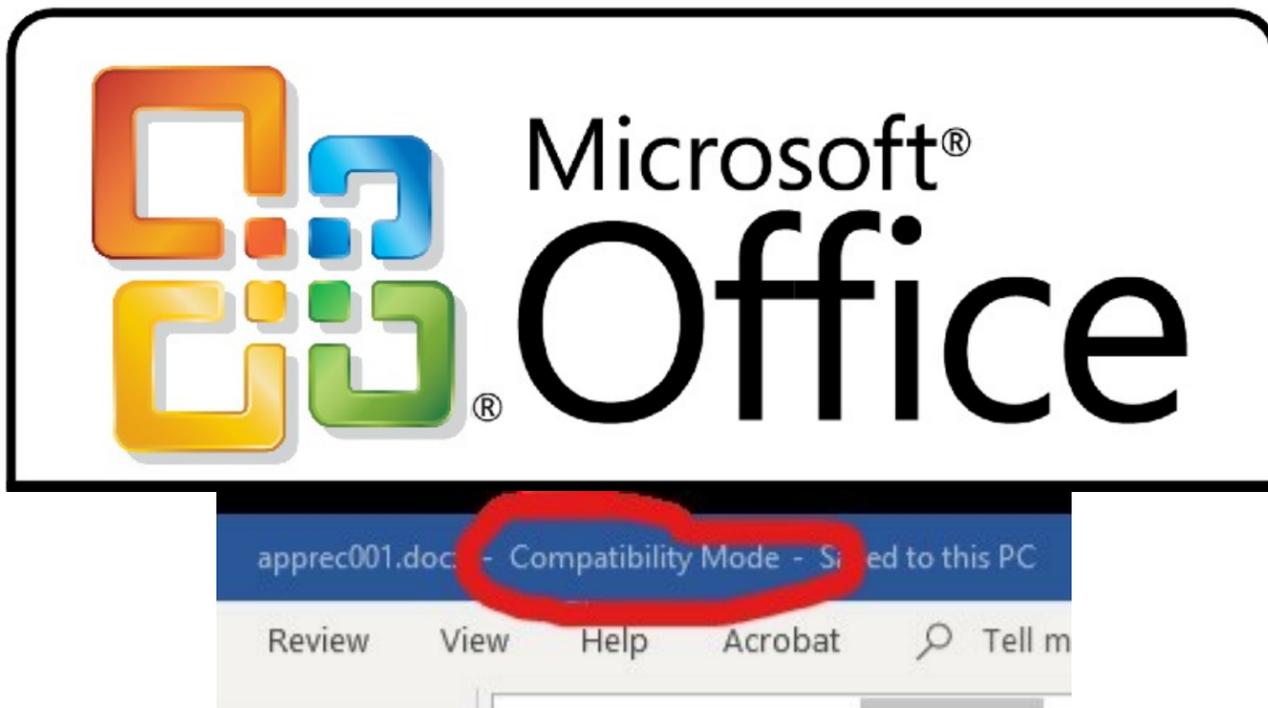
Our next live, free webinar is this Wednesday, December 5, 2018 at 2:00 p.m. The title is:

*Post A YouTube Video For The Holidays.* Whether you've used YouTube or not, you'll learn something new in this webinar. Remember, sign up even if you can't make it to the live event. You'll get the follow-up and a link to the recording. Sign up by clicking on the button below. When you do, don't forget to click "I am not a robot."

[Webinar Signup](#)

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## Question of the Week



**Question:** "Sometimes, when I open a Word document, it says "Compatibility Mode" at the top. Why am I getting that message and should I be concerned?"

**Answer:**

When Office 2013 came out, many new features were added to the various programs. These new elements gave the Office user the ability to do many more things (too numerous to list here). These changes carried over to Office 2016 and now to Office 2019.

If you open a document that was created in an earlier version of Office, the new version will automatically open the older file in compatibility mode. In other words, it opens the file as if you were still using the older version of Office. If it opened the file with the new features of Office, the file would not look like it originally did and wouldn't work as it used to.

As for being concerned, there's no reason to be concerned - Office is doing what it should be doing!

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