

Home

About

Hours of Operation

Remote Technical Support

Question Of The Week January 28, 2019

Dear Valued Customer,

If you live on the Treasure Coast, we hope you'll join us for our seminar this Saturday. All the details are below.

We've been getting some good feedback about our blog. Some people tell us they're learning things for the first time and others have said that we're refreshing their memories about things they have forgotten. I hope you'll join a growing number of people who are reading our blog every day.

REMINDER: Microsoft and/or Apple will NEVER call you out of the blue, they will NEVER cause a window to appear on your device warning you that it's infected and that you should not turn it off or you'll lose everything. These are SCAMS.

We hope you have a great week.

John 772-408-4425

4KCC Webinars

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Next Seminar

If you live on the Treasure Coast, our next seminar is THIS Saturday, February 2, 2019. The seminar title is "Hearts And Flowers" and it will be from 10:00 a.m.-12 Noon. The cost is still \$8 per person. Come a little early for coffee, juice, donuts and other goodies. No need to register ahead of time, just come join us! You may bring your laptop or tablet if you like but they are not necessary for the class. Our seminar will be held in the Fellowship Hall of Trinity United Methodist Church, 2221 NE Savannah Rd., Jensen Beach, FL 34957

(Click on the church name for directions.)







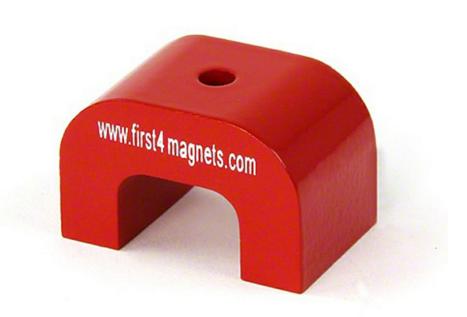


FREE WEBINAR

Our next live, free webinar is Friday, February 1, 2019 at 1:00 p.m. The title is: Cleaning Out Your Email Address Book - Microsoft Office Outlook. If you use the email client Microsoft Office Outlook, you'll learn something new in this webinar. Remember, sign up even if you can't make it to the live event. You'll get the follow-up and a link to the recording. Sign up by clicking on the button below. When you do, don't forget to click "I am not a robot."

Webinar Signup

Question of the Week



Question: "I have a new Fitbit device and I noticed that the charging connection is magnetized. If I charge the device using the USB port on my computer, will the magnet damage the computer?"

Answer:

This question actually comes from Joyce. It's an excellent question! You might thing I'm biased in saying that (since Joyce is my wife), but it really is a great query!

In the early days of computing, when we used floppy disks, it was possible to accidentally erase data on a disk if you got a magnet too close. There are horror stories of programs and data being deleted from disks because of a magnet.

But, that was then and this is now. Standard hard drives have magnets in them and the newer SSD (Solid State) hard drives use a different technology. Monitors are no longer CRTs (Cathode Ray Tubes) so there is virtually nothing in a computer now that could be affected by a magnet. Of course, in the spirit of Archimedes - who said "Give me a lever long enough and a fulcrum on which to place it, and I shall move the world." - I suppose if you had a magnet large enough, you might damage something but you'd probably need three helpers to carry a magnet of that size.

In other words, don't worry about magnets affecting your computing devices!



