Question Of The Week
February 4, 2019

Dear Valued Customer,

This week's question comes from something we recently covered in our blog. I can't stress enough how much more you'll learn about computers and how much safer you will be using them, if you just read our blog. Just visit the post I reference below in the QOTW answer and sign up to receive the blog posts right in your email.

REMINDER: Microsoft and/or Apple will NEVER call you out of the blue, they will NEVER cause a window to appear on your device warning you that it's infected and that you should not turn it off or you'll lose everything. These are SCAMS.

We hope you have an awesome week.

John
772-408-4425

4KCC Webinars

4KCC Blog

Next Seminar

If you live on the Treasure Coast, our next seminar is Saturday, March 9, 2019. The seminar title is "That Really Burns Me" and it will be from 10:00 a.m.-12 Noon. The cost is still $8 per person. Come a little early for coffee, juice, donuts and other goodies. No need to register ahead of time, just come join us! You may bring your laptop or tablet if you like but they are not necessary for the class. Our seminar will be held in the Fellowship Hall of Trinity United Methodist Church, 2221 NE Savannah Rd., Jensen Beach, FL 34957
(Click on the church name for directions.)

FREE WEBINAR

Our next live, free webinar is Thursday, February 7, 2019 at 11:00 a.m. The title is: *Photo Cropping and Filters.* In this 30-minute webinar, we're going to look at the basic photo editing techniques of cropping and using built-in filters. There many simple things you can do to enhance your photos whether taken with a smartphone or a webcam or some other camera device. You will definitely want to view this webinar! Remember, sign up even if you can't make it to the live event. You'll get the follow-up and a link to the recording. Sign up by clicking on the button below. When you do, don't forget to click "I am not a robot."

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Webinar Signup

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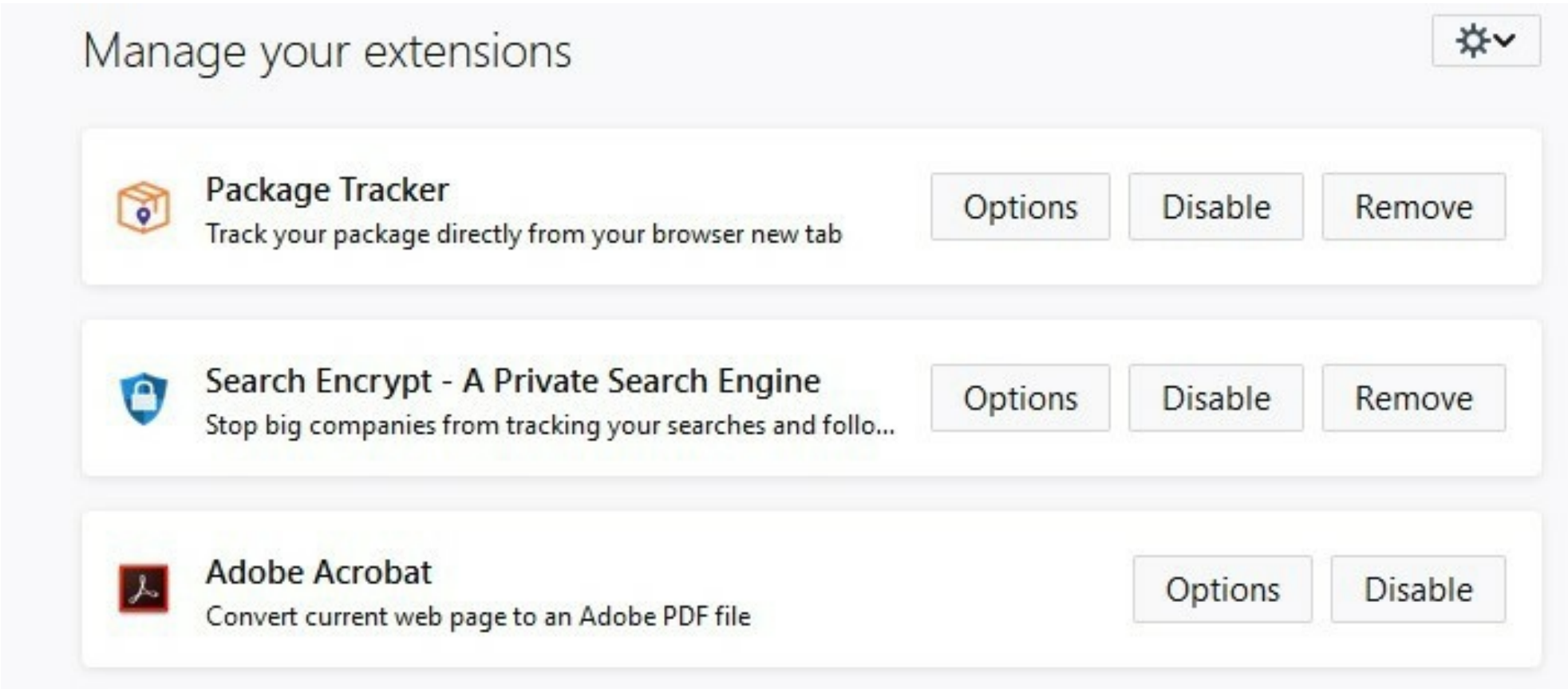# Question of the Week

Question: "All of a sudden, I'm getting a lot of pop-ups when I'm browsing the Internet. What's going on?"

Answer:
One of the major reasons for a lot of pop-ups is browser extensions. Take a look at this photo:

Of the three extensions listed, if you logged into us for Remote Technical Support (**www.4kcc.com/rts**), we would remove Package Tracker and Search Encrypt as they want to change your search engine and they can be the source of unwanted pop-ups and, perhaps, even page re-directs. I just blogged about this a couple of weeks ago. I strongly suggest you take 3-4 minutes now and read the entire blog. While you're there, why don't you leave a comment and sign up to receive our blog in your email?

[**Click Here to Read Our Blog Post About Browser Extensions**]

Seriously... you want to send some awesome candy for Valentine's Day? Just click the banner below. Yep, we'll make a buck if you buy but that's not really the point, is it?

🦉 Robly