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Remote Technical Support

Question Of The Week March 6, 2019

Dear Valued Customer,

If you're on Florida's Treasure Coast, we hope to see you this Saturday! All the details are below.

REMINDER: Microsoft and/or Apple will NEVER call you out of the blue, they will NEVER cause a window to appear on your device warning you that it's infected and that you should not turn it off or you'll lose everything. These are SCAMS.

We hope you have a great rest of the week. John 772-408-4425

4KCC Blog

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If you live on the Treasure Coast, our next seminar is THIS Saturday, March 9, 2019. The seminar title is "That Really Burns Me" and it will be from 10:00 a.m.-12 Noon. The cost is still \$8 per person. Come a little early for coffee, juice, donuts and other goodies. No need to register ahead of time, just come join us! You may bring your laptop or tablet if you like but they are not necessary for the class. Our seminar will be held in the Fellowship Hall of Trinity United Methodist Church, 2221 NE Savannah Rd., Jensen Beach, FL 34957

(Click on the church name for directions.)





Laptop Surge Protection Creepy or Cool? Recycle? Finding The Control Panel

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Question of the Week



Question: "How do I find the model number of my computer?"

Answer:

From time to time, you might need to know the model number of your computer. Perhaps you're looking to get a part; maybe you want to find a Users Manual; whatever the reason, you might need your model number. Here's how to find the model of your computer:

Windows 7, 8.1 and 10

In the task bar search field, type "system information" - without the quotation marks. When System Information Desktop App appears at the top, use your mouse to click on it. The System Information app will open and you can find the model number listed in the right column of the window.

If you have hidden the task bar search field, right-click on the start menu and then left-click on Search. Type "system information" - without the quotation marks. When System Information Desktop App appears at the top, use your mouse to click on it. The System Information app will open and you can find the model number listed in the right column of the window.

If you are used to using Cortana to help you avoid typing then say: "Hey, Cortana. Open the System Information App." When System Information Desktop App appears at the top, use your mouse to click on it. The System Information app will open and you can find the model number listed in the right column of the window.

iMac

On a Mac, you go to the apple in the upper left-hand corner of the screen and click. From the drop-down menu which appears, click on About This Mac. On the window which appears, you'll see the model name including the year and time of the year it was produced. Also, you'll see the serial number which is also important when looking for parts, etc.

That's it! Pretty simple, don't you agree?

Need motivation? One of my favorite trainers is Brian Tracy. Check out his 30 day affirmation challenge by clicking on the banner below.



