



[Home](#)

[About](#)

[Hours of Operation](#)

[Remote Technical Support](#)

Question Of The Week

March 28, 2019

Dear Valued Customer,

We will be closed tomorrow, Friday, March 29, 2019.

Many of you know that my better half, Joyce, works remote and in the office for us but her real calling is music. She's a professional musician - pianist, choral director, worship leader and vocalist. She often accompanies choirs from local schools as their pianist. She will be doing just that this Saturday in New Orleans. The choirs of [Lincoln Park Academy](#), Fort Pierce, will be singing and Joyce will be playing for them. That means we'll be closed tomorrow as we will be driving to New Orleans. (Of course, [Gus](#) will be going with us!) We'll be back early, early Sunday morning. If you have a real computer emergency, please call our regular number at 772-408-4425 and leave a message. Or, if you're an RTS PLUS subscriber, use the emergency phone number. We'll be driving on Friday but we'll do our best to help you if it's a real emergency. Monday, we'll be open as usual.

There's an Amazon Microsoft Office 365 special deal - TODAY ONLY.

A one-year subscription to Office 365 is \$99.99. Today, Thursday, March 28, 2019, if you purchase Office 365 at \$99.99, Amazon will give you a gift card for \$50. You simply can't bet this deal. So, if you don't have Office, this is the time to purchase a one-year subscription. This deal is featured on our Blog Specials page so don't delay - visit our page and get the deal by clicking [HERE](#).

We're having a workshop class on Paint Shop Pro.

In yesterday's blog post, "[Gus In The Backyard](#)" I talked about deciding on one photo

program to use on your computer I suggested [Paint Shop Pro](#). A number of people have asked me about training on [Paint Shop Pro](#) so I'm going to offer a two-hour online workshop. I'm offering it twice - once on a Saturday and once on a Wednesday night. When you sign up, you'll choose which time you want. This won't be just a workshop where you watch, you'll be participating, too. If you don't have [Paint Shop Pro](#), you can purchase it now while it's on sale (click any place where "Paint Shop Pro" is bold.) or, if you're not sure, you can sign up for a 30-day free trial right before the workshop. The cost of the workshop will be \$25. As long as you use just one computing device to participate, this fee includes as many people as you can sit in front of the screen. You must sign up in advance. Once you enroll in the class, I'll send you all the details including your password to access the training. Sign up now by clicking [HERE](#).

Did you know we offer a free computer education?

If you read our blog each time we post (six times a week), you will gain great knowledge when it comes to the computing world. And, this education doesn't cost you a penny - just 3-4 minutes per post. Visit our blog now by clicking [HERE](#).

REMINDER: Microsoft and/or Apple will NEVER call you out of the blue, they will NEVER cause a window to appear on your device warning you that it's infected and that you should not turn it off or you'll lose everything. These are SCAMS.

Keep working your computing devices and keep learning!

John
772-408-4425

[Forward to a Friend](#)



Next Seminar

If you live on the Treasure Coast, our next seminar is Saturday, April 13, 2019. The seminar title is "Hallelujah" and it will be from 10:00 a.m.-12 Noon. The cost is still \$8 per person. Come a little early for coffee, juice, donuts and other goodies. No need to register ahead of time, just come join us! You may bring your laptop or tablet if you like but they are not necessary for the class. Our seminar will be held in the Fellowship Hall of [Trinity United Methodist Church, 2221 NE Savannah Rd., Jensen Beach, FL 34957](#) (Click on the church name for directions.)





As we mentioned above, we're having a workshop training session for Paint Shop Pro. You will not just be sitting and watching - you'll be participating. There are two dates/times from which to choose. The cost is \$25. Click [HERE](#) to sign up.

Question of the Week



Question: "In the answers to the quiz from a few weeks ago, you stated that it's not necessarily safe to open email attachments from people you know. I always thought it was safe. Why are you saying that?"

Answer:

It's true - unless you are specifically expecting an email attachment from someone you know, you shouldn't open the attachment. Why? There are multiple reasons for me saying that. (I'm not alone, by the way. Almost all online security experts will tell you the same thing.)

First, a great majority of people use easily hacked passwords to protect their email accounts. While this might make remembering your password simpler, it also opens your account up to quick and effortless hacking. A hacker can get into a poorly protected email account and send to everyone in your address book. As I mentioned in my blog post "[Old Rule Out, New Rule In](#)" you can't even depend on scanning an attachment with your anti-virus.

Second, hackers will often hack one of your friends' email accounts and steal the address book. Then, they will send emails to those in the book using email addresses which are very similar to your friend's real address. Unless you're paying close attention, you might click on the attachment before you notice the "From" email address is different. By then, it might be too late. As an example, I received an email where the beginning of the address was the same as one of my customer's email address but it was at a different domain. I won't use his real name but here's an example: 4kcccustomer@comcast.net (the real email address) and 4kcccustomer@gmail.com (the fake email address).

Finally, it's possible that someone you know will have their entire computer hacked and the crook will send emails from the person's real email account, attaching something bad.

In conclusion, this is a mindset thing. You need to change your thinking from "it's okay to open attachments from someone I know" to "it's only okay to open attachments from someone I know if I'm aware ahead of time that it's coming."

Stay safe!

[Forward to a Friend](#)

Easter is soon! What better way to celebrate than with some of THE best chocolate anywhere. Just click on the banner below for a great offer from zChocolat.



Robly