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Question Of The Week

April 8, 2019

Dear Valued Customer,

Please be careful what you mark Spam/Junk.

Last week, two of our long-time customers accidentally allowed our email to be marked "spam" and they were automatically removed from our mailing list. We had to call them to get them back on.

There are several ways our emails get marked as spam. First, you can actually go to the bottom of our emails and mark us spam. Please don't do that - if you no longer want our emails, just unsubscribe. (This is not a good idea for Remote Technical Support customers as you won't get notices for the Quarterly Checkups.)

Another way our emails get marked spam is that the ISP puts them in your Spam/Junk folder and you don't check that folder. If you check it and find our email there, please mark it "NOT JUNK/SPAM." If you allow it to sit in the Spam/Junk folder, it will be reported as Spam and you'll be automatically taken off our mailing list. Robly, the company we use to send our mass emails, has very strict rules about how many spam emails we can have. So, please be sure to check your Spam/Junk folder.

Did you know we offer a free computer education?

If you read our blog each time we post (six times a week), you will gain great knowledge when it comes to the computing world. And, this education doesn't cost you a penny - just 3-4 minutes per post. Visit our blog now by clicking [HERE](#).

REMINDER: Microsoft and/or Apple will NEVER call you out of the blue, they will NEVER cause a window to appear on your device warning you that it's infected and that you

should not turn it off or you'll lose everything. These are SCAMS.

If you live on Florida's Treasure Coast, we hope to see you this Saturday! If you don't live here, be sure you read this week's Question found below.

John
772-408-4425

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Next Seminar

If you live on the Treasure Coast, our next seminar is THIS Saturday, April 13, 2019. The seminar title is "Hallelujah" and it will be from 10:00 a.m.-12 Noon. The cost is still \$8 per person. Come a little early for coffee, juice, donuts and other goodies. No need to register ahead of time, just come join us! You may bring your laptop or tablet if you like but they are not necessary for the class. Our seminar will be held in the Fellowship Hall of [Trinity United Methodist Church, 2221 NE Savannah Rd., Jensen Beach, FL 34957](#)
(Click on the church name for directions.)



Easter is soon! What better way to celebrate than with some of THE best chocolate anywhere. Just click on the banner below for a great offer from zChocolat.



Question of the Week



Question: "As you know, I live in Texas so I can't attend your monthly seminars. However, I hear good things about them from my friends in Florida. Will you ever broadcast the seminars for those of us who don't live there?"

Answer:

Broadcasting the seminars has been something I've experimented with in the past. I was never happy with what I tried but I have a new camera that's made specifically to use for live broadcasting. So, we're going to give it another try.

Our next seminar is Saturday - April 13th from 10:00 a.m. EDT to 12 Noon. We're going to make an attempt to broadcast at least some of the seminar live on our Facebook page.

For you to watch, you'll need to go to www.facebook.com/4keystone and like our page, if you haven't already. Then, you should get a notice on your computer or phone (if you have Facebook notifications turned on) when we go live.

Keep your fingers crossed. I'd love for you and our customers in other states and areas to benefit from our seminars as well as though who attend in person.

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