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Hours of Operation

Remote Technical Support

Question Of The Week May 14, 2019

Dear Valued Customer,

Before the prices go up!

We all know what higher tariffs are going to do! So, if you're looking for a laptop computer (Especially if you have Windows 7 and know that your time is almost up for using that operating system.), we have a close-out deal on an HP laptop.

This is a 15.6" HP laptop, 1TB hard drive, 8GB RAM, DVD/CD Writer, Touchscreen, 11.45 battery run time. On sale for \$\$475.00 But, there are only 6 of these available. If you want one, please call us at 772-408-4425 TODAY!

Setup is \$104.95 when you purchase from us.



Did you know we offer a free computer education?

If you read our blog each time we post (six times a week), you will gain great knowledge when it comes to the computing world. And, this education doesn't cost you a penny - just 3-4 minutes per post. Visit our blog now by clicking HERE.

REMINDER: Microsoft and/or Apple will NEVER call you out of the blue, they will NEVER cause a window to appear on your device warning you that it's infected and that you should not turn it off or you'll lose everything. These are SCAMS.

Have a great week! Please call right away if you want the laptop deal listed above.

John 772-408-4425

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Next Seminar

If you live on the Treasure Coast, our next seminar is Saturday, June 1, 2019. The seminar title is "A Really Big Shoe" and it will be from 10:00 a.m.-12 Noon. The cost is still \$8 per person. This will be our last seminar before summer break so Joyce will be making hot breakfast casseroles! Come a little early for coffee, juice, donuts and other goodies, too. No need to register ahead of time, just come join us! You may bring your laptop or tablet if you like but they are not necessary for the class. Our seminar will be held in the Fellowship Hall of <u>Trinity United Methodist Church</u>, 2221 NE Savannah Rd.,

(Click on the church name for directions.)





Father's Day is coming. One of my favorite affiliate companies is offering free shipping plus a Father's Day gift. Why not click the image and check it out!



Question of the Week



Question:

"I received a email stating that one of my credit card accounts was on the dark web. I logged into that bank and it seemed to verify it. I changed my email password, but not the bank's. What do I need to do now?"

Answer:

Let's answer this question before we dig into our customer's query: what is the dark web? The dark web is where hackers and others go to find "stuff;" often, illegally obtained information or products. (You can't access the dark web with a normal browser, you need special software.) Having your credit card number on the dark web is NOT a good thing. If you get a notice from your credit card company that your card number has been found on the dark web, you should take steps to minimize any damage.

First, as our customer did, you should change your email password. Next, change the password that you use to log into your credit card account. Third, cancel your credit card and ask for a new card with different numbers. Finally, monitor your credit card activity to make sure that there are no unknown transactions.

One additional note: if you receive an email notice that your credit card is on the dark web, make sure you don't click on any links in the email. Go directly to your credit card login to see if there are any warnings. Hackers will sometimes spoof emails and if you click on a link in the email, you'll go to a fake site that looks like it's legitimate. Giving information on that page may endanger your credit card or other information.

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