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Remote Technical Support

Question Of The Week May 20, 2019

Dear Valued Customer,

I bought the rest!

The laptop I featured last week was such a good deal, I purchased the remaining inventory beyond what people ordered. This will be the last chance to get this laptop and I only have three coming in. If you didn't order one last week, please consider this now. This is especially true if you have Windows 7 and know that your time is almost up for using that operating system.

This is a 15.6" HP laptop, 1TB hard drive, 8GB RAM, DVD/CD Writer,

Touchscreen, 11.45 battery run time. On sale for \$475.00 If you want one, please call us at 772-408-4425 as soon as possible. (Leave a message if we're closed - I'll call you back.)

Setup is \$104.95 when you purchase from us.



Are you reading my blog posts yet?

If you aren't reading our blog yet, there's no better time to start than right now. There are always changes in the computing world and you can find out about them by reading my blog posts. Six times a week, I write about important computing "stuff." For you, it's a free computer education! Visit our blog now by clicking **HERE**.

REMINDER: Microsoft and/or Apple will NEVER call you out of the blue, they will NEVER cause a window to appear on your device warning you that it's infected and that you should not turn it off or you'll lose everything. These are SCAMS.

Have a terrific week! Please call right away if you want the laptop deal listed above.

John 772-408-4425

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Next Seminar

If you live on the Treasure Coast, our next seminar is Saturday, June 1, 2019. The seminar title is "A Really Big Shoe" and it will be from 10:00 a.m.-12 Noon. The cost is still \$8 per person. This will be our last seminar before summer break so Joyce will be making hot breakfast casseroles! Come a little early for coffee, juice, donuts and other goodies, too. No need to register ahead of time, just come join us! You may bring your

laptop or tablet if you like but they are not necessary for the class. Our seminar will be held in the Fellowship Hall of <u>Trinity United Methodist Church, 2221 NE Savannah Rd.</u>, Jensen Beach, FL 34957 (Click on the church name for directions.)



Father's Day is coming. Click on this image to find some great Father's Day gift ideas from Amazon:



Question of the Week



Question:

"I saw you went live from the Everglades this weekend. How did you do that?

Answer:

It's true. Joyce, her father, Joe, and I went to the Everglades yesterday. While we were on the air boat, I went live on Facebook, twice. The picture above is from the second time I was on the air. We were fortunate enough to see a couple of gators and I couldn't resist going live so people could see what we were seeing, while it was actually happening.

Of course, the first rule of going live on Facebook is that you must have a Facebook account. There are other apps you can use to go live but I'll save that discussion for another day.

Beyond having an account, you need a strong cell tower or Wi-Fi signal; otherwise, you either won't be able to get online or you won't stay online.

Normally, you would use a tablet or a smartphone to go live on Facebook so if you don't have either of those, you're probably out of luck.

As for how to go live and for any other live-related questions you might have, Facebook actually has a good help page where you can find that answers. To take a look, just click <u>HERE</u>.

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