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Question Of The Week

June 2, 2019

Dear Valued Customer,

Welcome to this week's Question of the Week email. I hope you had a great weekend!

REMINDER: Microsoft and/or Apple will NEVER call you out of the blue, they will NEVER cause a window to appear on your device warning you that it's infected and that you should not turn it off or you'll lose everything. These are SCAMS.

John
772-408-4425

We are now on Summer hours! Find out what they are by clicking [HOURS](#).



Next Seminar

We've started our summer break from seminars! Our next seminar is Saturday, September 14, 2019. The seminar title is "Hi-yo, Silver" and it will be from 10:00 a.m.-12 Noon. The cost is still \$8 per person. Our seminar will be held in the Fellowship Hall of [Trinity United Methodist Church, 2221 NE Savannah Rd., Jensen Beach, FL 34957](#) (Click on the church name for directions.)

Father's Day is coming. Click on this image to find some great Father's Day gift ideas from Amazon:



Father's Day Gift Shop

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Question of the Week

**Question:**

"Is it safe for me to doing banking on my smartphone?"

Answer:

Like the Microsoft Answer, it depends. Let's look at a list of things to consider and how they affect the security of banking online.

First, if you're going to do anything financial on your smartphone, you should use the financial institution's smartphone app. These apps are much more secure than going to a browser on your smartphone. If there's an app available, you'll find it in the app store (Apple) or the Google Play Store (Android).

The next thing to consider is whether or not your smartphone is connected to Wi-Fi or Cell Tower. If your phone is connected to your secured home Wi-Fi, then you should be in good shape. If your smartphone W-Fi is turned off and you're communicating strictly over the cell tower, that is pretty safe, too. However, if your smartphone is connected to an insecure Wi-Fi (like at a fast food restaurant, an airport or a hotel) then you shouldn't do any financial transactions.

In other words, the safest connections are secured Wi-Fi and cell tower only. No connection is 100% secure but these two options are about the best you can get.

If you are forced to do something financial when on an insecure Wi-Fi network, then you should use a VPN (Virtual Private Network) program.

Please know that I use financial apps on my smartphone all the time. However, I absolutely adhere to what i said here - either secure Wi-Fi or Wi-Fi off on my phone and using just the cell tower.

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