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Question Of The Week

July 7, 2019

Dear Valued Customer,

I hope you're all recovered from the July 4th holiday!

Besides the Question of the Week, this email is also sharing a HP laptop special. I bought the last two on a closeout and these are great deals for what you are getting! Please read all the details below.

If you're one of those who hasn't signed up for our blog email, you don't know what you're missing! Join a growing number of customers who love our blog posts. Just click [HERE](#).

REMINDER: Microsoft and/or Apple will NEVER call you out of the blue, they will NEVER cause a window to appear on your device warning you that it's infected and that you should not turn it off or you'll lose everything. These are SCAMS.

Have a terrific week.

John
772-408-4425



I mentioned this HP laptop special in a blog post on July 3, 2019. (Click [HERE](#) to read.) This laptop is a closeout and I bought the last two. They are now in stock and ready to be set up. Here are the details:

- 15.6” HP Laptop
- Intel i5 Processor, 8th Generation
- 8GB RAM
- 1TB Hard Drive
- 13.15 Hour Battery Runtime
- Windows 10
- Non-touchscreen

This computer is \$50 off the normal selling price. Each of these will sell for \$505.00 plus tax. Our set up is \$104.95 when you purchase a computer from us.

If you’re interested, please call us at 772-408-4425. If you call during the hours we’re closed, please leave a message and I’ll get back to you. We are only going to have these two and then that’s it. So, first come, first serve!

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Question of the Week

**Question:**

"My wireless keyboard skips letters/numbers when I'm typing. What is wrong?"

Answer:

The first thing to realize is that wireless keyboards (and a wireless mouse) run on batteries. Whenever you start to have a problem with a wireless keyboard or mouse, the first thing to do is install new batteries. How you do that varies with each keyboard/mouse model. Hopefully, you remember how to change them or you kept the instructions!

If you install new batteries and the keyboard still skips letters/numbers, the next thing to do is to plug in a wired keyboard or try another wireless keyboard, if you have one available. (If you don't have another keyboard, perhaps you can borrow one from a neighbor, relative or friend.) If the substitute keyboard works without skipping letters or numbers, the electronics in your keyboard has gone bad. Time to get a new wireless keyboard (or keyboard and mouse combination) and get back to typing without skipping. On the other hand, if the temporary keyboard does the same thing, then it might be the controller in the computer (very rare that this happens). If that's the case, you will need us to check it out.

Interestingly, I actually just went through this with my desktop computer in the shop. It kept skipping letters and numbers and, when battery replacement didn't fix it, I installed a new keyboard and mouse combo. All is well now!

[Forward to a Friend](#)





Next Seminar

We're on our summer break from seminars! Our next seminar is Saturday, September 14, 2019. The seminar title is "Hi-yo, Silver" and it will be from 10:00 a.m.-12 Noon. The cost is still \$8 per person. Our seminar will be held in the Fellowship Hall of [Trinity United Methodist Church, 2221 NE Savannah Rd., Jensen Beach, FL 34957](#)

(Click on the church name for directions.)

Summer Hours continue! Find out what they are by clicking [HOURS](#).

