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Question Of The Week

July 14, 2019

Dear Valued Customer,

I know it's a long time coming but our Photo Training Program will be mailed out on August 15, 2019 to those who have purchased at the pre-release price. If you already purchased the program, thanks for your patience. If you haven't gotten the program yet, I invite you to do so now at the pre-release price of \$20. Just click [HERE](#) to read all the info and sign up. Either way, I wanted to share one of the PDFs in the training program - [Photo File Types](#). Just click on the name to download your free copy.

If you're one of those who hasn't signed up for our blog email, you don't know what you're missing! Join a growing number of customers who love our blog posts. Just click [HERE](#).

REMINDER: Microsoft and/or Apple will NEVER call you out of the blue, they will NEVER cause a window to appear on your device warning you that it's infected and that you should not turn it off or you'll lose everything. These are SCAMS.

Have a terrific week.

John
772-408-4425



I mentioned this HP laptop special in a blog post on July 3, 2019. (Click [HERE](#) to read.) This laptop is a closeout and I bought the last two. One is sold and that leaves one ready to be set up. Here are the details:

- 15.6” HP Laptop
- Intel i5 Processor, 8th Generation
- 8GB RAM
- 1TB Hard Drive
- DVD/CD Burner/Player
- 13.15 Hour Battery Runtime
- Windows 10
- Non-touchscreen

This computer is \$50 off the normal selling price. Each of these will sell for \$505.00 plus tax. Our set up is \$104.95 when you purchase a computer from us.

If you’re interested, please call us at 772-408-4425. If you call during the hours we’re closed, please leave a message and I’ll get back to you. We only had these two and that’s it. So, first come, first serve!

[Forward to a Friend](#)



Question of the Week



Question:

"When my wireless printer stopped working, you told me that the printer software wasn't finding the printer because its IP address had changed. You logged into my modem and set a static IP address for the printer. I haven't had a problem since. What is a static IP address?"

Answer:

First, let me explain what the term IP address means. Every device that is on a network and/or the Internet has an IP (Internet Protocol) address. These addresses are numerical and divided by periods. The purpose of the IP address is to identify each piece of equipment so that the correct information gets sent to the proper device. Think of it as your house number. On our street (Leafy Road), there are lots of houses. Each house has its unique number - 1767, 1768, 1785, etc. If none of the houses had numbers on them, the USPS wouldn't know where to deliver our mail. The same is true on a network or Internet.

When you have a modem, router or combo, your computers, tablets, smartphones, scanners, printers and other computing devices each have what is called a local IP address. These numbers could look like: 192.168.1.10 or 10.0.0.55 or almost anything similar.

There are two ways your modem/router assigns IP address. The first and most common method is via a "Dynamic IP" address. This means the modem/router assigns each device an IP address which is different from any other IP address on your local area network (LAN). However, if there's a power outage or computing devices get turned off, the next time power is restored or a device is turned back on, it may not be assigned the same IP address. Generally speaking, this is not a problem for computers, smartphones or tablets. However, for a printer, this could be a real issue. The only way a computing device can send something to the printer is if the printer's IP address is known by the device. If the printer's IP address changes, documents may not print.

Almost all printer manufacturers now include software which, in theory, should find the printer on the network, even if the IP address changes. Unfortunately, the software doesn't always work correctly. When that happens, I usually log into the modem/router and assign the printer a static IP address. A static IP address is exactly what it sounds like, it's static - it doesn't change. This means, even if the power goes off, or the printer is turned off, when it's back on, it will have the same IP address and your computing devices won't have a problem finding the printer and printing.

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Next Seminar

We're on our summer break from seminars! Our next seminar is Saturday, September 14, 2019. The seminar title is "Hi-yo, Silver" and it will be from 10:00 a.m.-12 Noon. The cost is still \$8 per person. Our seminar will be held in the Fellowship Hall of [Trinity United Methodist Church, 2221 NE Savannah Rd., Jensen Beach, FL 34957](#) (Click on the church name for directions.)

Summer Hours continue! Find out what they are by clicking [HOURS](#).





Robly



Robly